

ENERGY MANAGEMENT

Frequently Asked Questions

What is energy management?

Energy management is a partnership between a utility and a consumer to reduce the amount of electricity used during times of high demand. Energy management programs enable electric utilities to manage a consumer's use of electricity (load) during times of peak demand on the electrical system. They are conservation at work and our programs are designed to reduce peak demand and save members money. At People's Energy Cooperative, programs include our Dual Fuel Energy Management Program, OffPeak Energy Management Program, and Electric Vehicle Charging Program.

Why is there an energy management program?

Energy management programs allow us to work together to help keep electricity rates stable. Although most cooperative members pay the same for every kilowatt-hour (kWh) they use, regardless of the time of day, the actual cost to produce and deliver electricity varies. Through devices such as an electric water heater, EV charger or thermal heat storage, energy management programs focus on reducing the amount of electricity we use during times of the day when the price for electricity is most expensive. Participation in an energy management program or voluntarily shifting unnecessary electricity use away from our on-peak hours helps reduce the amount of electricity that needs to be available when prices are at their peak.

As the amount of renewable energy generation increases, Dairyland Power (our wholesale power provider) uses energy management programs to take advantage of these intermittent renewable resources. Many times, opportunities for wind energy production is at night when electricity consumption is low. By utilizing the Daily Energy Storage strategy, members are charging their EVs and heating their water overnight to take advantage of available renewable energy.

How does the program work?

The Cooperative provides a junction box that the member's electrician wires outside of the house. The electrician will also wire in a meter socket and electrical panel if needed. PEC then installs a receiver onto the junction box to receive the signal during energy management events.

When an energy management event begins, a signal is sent to the receiver to pause power to the device(s) enrolled in the active program. When the event is over, a signal is sent to the receiver to switch the device(s) on to resume normal operation. Our cooperative will work with a member to determine which program best fits their personal energy goals.



Receiver

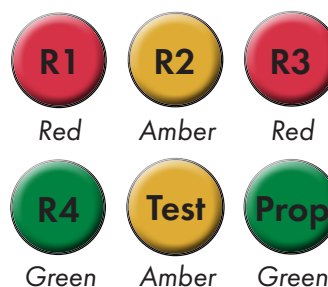
How do I know if an event is underway?

The event status can be monitored online at http://xso.dairylandpower.coop/lm/LCstatus_xres.html.

You can also view the LED lights on the receiver (see diagram below). The receiver will illuminate a single green LED (Prop) light when there are no events initiated. During an event, the receiver will have a single green LED illuminated in combination with either an amber or a red LED light. At the completion of the event, the amber or red light will shut off, indicating restoration of your device(s). In most cases, a home will not notice when an event is underway.

Receiver Model 305/306

Your receiver may be different



- R1 Red:** Water heater paused
- R2 Amber:** Dual Fuel - Electric Heat paused
- R3 Red:** Electric Storage Heating paused
- R4 Green:** Event Alert
- Prop Green:** Receiver is operating properly
 - Prop light is on 5:30 a.m. to 11 p.m.

If you are out of hot water, check your circuit breaker, fuse or reset button on the water heater before calling your cooperative

Who should participate?

Any member who wants to play a role in keeping our electricity rates stable and affordable. Every member can make a difference by shifting their electricity use to times when there isn't as high of a need for electricity and, therefore, when electricity is less expensive. If members spread out their electricity use and minimize the number of devices using electricity at the same time, it makes a positive difference toward our energy management efforts.

When high-energy appliances (dishwasher, clothes dryer, hot tub) are used at the same time, it creates a higher demand for electricity. It's like turning your kitchen faucet on the largest stream to fill up a pitcher fast vs. a low, steady stream of water. You still use the same amount of water, but not all at once.

It wasn't very hot/cold out today. Why was there a Full Load Control event?

Our local power lines are part of a larger, regional grid operated by the Midcontinent Independent System Operator (MISO). Being part of MISO means Dairyland Power Cooperative (our wholesale power provider) has access to additional power generation resources throughout MISO's territory, which extends from Manitoba, Canada, south through 15 U.S. states to Louisiana. MISO allows Dairyland options to purchase the most cost-effective power throughout the day (Dairyland also sells the power it

generates into the MISO market). It also means events that might cause a high demand for electricity in other parts of MISO's territory can affect electricity prices in our region. Examples include extreme weather, power line congestion (more electricity is being generated than a power line can handle) or unexpected power plant outage. Even if it's not very hot or cold outside, all of us can conserve energy during these peak times to help keep our electricity rates stable and affordable.

Can a device be enrolled in two programs?

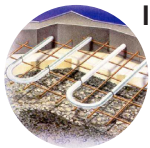
No. Daily Storage Control operates independent of Full Load Control and Economic Control, but the active periods for each program can overlap. A device will only follow the schedule of the program it is enrolled. For example, a member may have an EV charger enrolled in Daily Storage Control and an air conditioner that participates in Full Load Control or Economic Control events when needed.



Daily Storage Control occurs daily throughout the year (weekends are omitted from some of the storage programs, but not all). Items eligible for Daily Storage Control include electric water heaters, thermal mass heating systems and EV chargers. This program shifts electricity use away from electricity 'rush hour' (high electricity demand) to off-peak times during the day.

Energy Management Schedule

Full Load Control (Peak Alert)



Interruptible Heat (Classes: 2, 2W, 4B)

Winter Start: 6:55 a.m.
Gradual Restoral: 9:55 a.m. - 10:55 a.m.



Grain Drying (Class 24)

Winter: 4:55 p.m. - 9:10 p.m.
Summer: 1:55 p.m. - 6:05 p.m.



Air Conditioners (Classes: 2, 2S, 4B)

Summer Start: 1:45 p.m.
Gradual Restoral: 6:15 - 6:30 p.m.
Air conditioners cycle on-and-off every 15 minutes, running the fan in-between cooling cycles



Irrigation (Class 8)

Summer Start: 1:55 p.m. - 6:05 p.m.

Daily Energy Storage

Off-Peak Storage - Weekdays (Classes 3-MF)

Off-Peak Storage - All Days (Class 3-DLY)

Winter

1. Start: 4:55 a.m. | Gradual Restoral: 11:25 a.m. - 12:25 p.m.
**2. Start: 2:55 p.m. | Gradual Restoral: 9:25 - 10:25 p.m.

Summer - Start: 11:30 a.m. | Gradual Restoral: 8 - 8:30 p.m.

New electric water heaters enrolled in our energy management program are enrolled in Evergreen Everyday, which gives the member four free Evergreen blocks (400 kilowatt-hours) to heat their water with clean energy.



**Also includes Off-Peak Winter Storage - PM only (Class 3-WP)

Off-Peak Large Storage - Weekdays (Class 3-A1)

Start: 7 a.m. | Gradual Restoral: 10:55 - 11:30 p.m.



Off-Peak EV Chargers - Weekdays (Class 3-EV)

Start: 1:30 p.m. | Gradual Restoral: 9 - 9:30 p.m.

Eligible to enroll in Evergreen Everywhere. Evergreen allows members to offset 400 kWh of their EV charging with clean, renewable energy.