











AS A MEMBER-OWNED COOPERATIVE, OUR SUCCESS IS DRIVEN BY YOU



Our rural electric cooperative was founded by residents who stepped up to serve their fellow neighbors and the greater good. Through commitment and perseverance, they brought electricity to rural Olmsted County. Just as it was 85 years ago, we are still a memberowned cooperative governed by members driven to serve their fellow members. We encourage you to help keep that rich tradition alive by serving on one of the following cooperative committees or boards.

OPERATION ROUND UP: The PEC Trust Board represents members from all seven districts in administering the *Operation Round Up®* program. This charitable grant program distributes nearly \$100,000 annually to local charities, schools, and service organizations throughout our region. Board members are appointed by PEC's Board of Directors and meet quarterly to evaluate applications and approve grant funds. The Board is seeking a member from District 4 to serve on the PEC Trust Board. The term starts October 1 and is a three-year term with the option for a second term.

MEMBER ADVISORY COMMITTEE: The Member Advisory Committee *(MAC)* serves in an advisory role to the Board of Directors and management staff on the needs, desires, and concerns of the Cooperative's members. The group meets three to four times a year and represents all seven districts in our service territory. Currently, we are looking for members from Districts 2, 5, 6, and 7 to serve on the MAC. The term starts November 1 and is a three-year term with the option for a second term.

NOMINATING COMMITTEE: The Nominating Committee seeks out and vets board candidates to run for the People's Energy Cooperative Board of Directors. Last spring, members approved a Bylaw change that allows members from any district to serve on the Committee. The committee meets, as a whole, three times during the months of December, January, and March.

BOARD OF DIRECTORS: As a cooperative, we are governed by the members we serve. The Board of Directors plays a critical role in the success and oversight of the Cooperative. As the governing body, these members lead the Cooperative and represent the members in policy and ratemaking. *(cover story continues on following page...)*

CEO MESSAGE FROM MICHAEL J. HENKE, PRESIDENT & CEO



Michel OKO

mhenke@peoplesenergy.coop

It is our vision to be a trusted energy resource for you, our members. This not only means being a trusted source of reliable electricity, but also for other energy-related matters like energy efficiency, beneficial electrification, and electrical safety.

To help us achieve that, we conduct member surveys to ensure we understand member expectations and satisfaction levels and develop plans around the results of the surveys.

Throughout the year, we survey new members and those we have done projects for to ensure we met members' expectations and then improve where needed. Every other year, People's conducts an American Customer Satisfaction Index (ACSI) Survey to measure member satisfaction and to better understand members' priorities, pain points, and preferences. In 2020 and 2018, PEC's member satisfaction score was 84: an increase from 81 in 2016. Our goal is to achieve a score of 84 or higher.

We will be conducting the ACSI survey this year and a limited number of members will be contacted by phone or e-mail, so if you receive a call or e-mail from NRECA Market Research the week of September 26, we encourage you to participate. The survey asks questions to rate your satisfaction with various aspects of the Cooperative including general performance, electric service performance, as well as rates and fees. It also asks questions about your interest and participation in programs, how you prefer to receive information from

the Cooperative, and some demographic information. It only takes about 10 minutes on average and provides valuable information for us to best serve you.

Along the lines of being a trusted energy resource that provides reliable electricity, I want to share some pretty big news with you. On Friday, July 29 we closed on the sale of 120 miles of 69 kV transmission line to Dairyland Power Cooperative (DPC), our primary power provider. Dairyland will now own, operate, and maintain the transmission system in our service territory. We will continue to own, operate, and maintain our distribution system.

We were the only cooperative served by DPC that owned our own transmission lines. Our ownership of the transmission assets predated PEC becoming a member of DPC in 1955. This sale was an equitable and mutually beneficial transaction for both of us and will allow PEC to focus our finances and resources on our distribution system without any sacrifice to transmission quality or reliability. I am very proud of our Board's vision and the efforts of our engineering, operations, and finance staff to bring this to fruition-it was a lot of work!

I hope everyone is having a great summer and wish all the students heading back to school a safe and enjoyable school year!

Sincerely, Michael J. Henke, President & CEO, (800) 214-2694

OUR SUCCESS IS DRIVEN BY YOU (continued from cover...)

They are elected to a three-year term, hold monthly board meetings, attend cooperative events, take part in training sessions, and participate in state, regional, and national conferences. In 2023, three districts will be up for election. These are District 3, currently served by Robert Hoefs; District 5, currently served by Board Chair Jerome Wooner; and District 7, currently served by Jeff Orth.

We encourage you to explore your options when thinking about how you can serve at the Cooperative. If you don't know what district you are in visit peoplesenergy.coop/service-territory-andboard-districts. If you are interested in serving in any of these roles, please email memberrelations@ peoplesenergy.coop or call (800) 214-2694.

MONTHLY MEETING HIGHLIGHTS

highline

PEC's Board of Directors held its monthly meeting on July 28, 2022. During the meeting, the following items were discussed: equity training to aid the Board in setting an equity goal, quarterly financials, capital budget update, the sale of PEC's transmission system to Dairyland Power Cooperative, Tesla Test Drive program, safety incidents, SMEC power costs, 2022 Youth Tour recap by Luke Kottom, and updates on strategic goals. A quorum of directors was present, and the following actions were taken:

- Approved amendments to the capital budget for a net reduction of \$493,000.
- Approved a 0.800 mill PCA for Legacy members for July usage billed in August.
- Approved a 23.2148 mill PCA for SMEC members for July usage billed in August.
- Approved changes to Rate Schedule 120 (SMEC): Cooperative Owned Outdoor Lighting for 100-watt H.P.S. and 150-watt H.P.S. lights to be consistent with Legacy rates.
- Authorized administrative changes to retirement plans offered to employees.
- Approved a revised compensation plan.

Vol. 86 • Issue 08

MANAGEMENT

Michael J. Henke, President/CEO

Patrick Nelson,

Director of Engineering and Operations

Michelle Olson,

Director of Member Services

Anthony Stern,

Chief Financial Officer

Gwen Stevens,

Director of Cooperative Relations

BOARD OF DIRECTORS

DISTRICT 1:

Jon Kroening

(507) 884-0160, jkroening@ peoplesenergy.coop

DISTRICT 2:

Jodie Tvedt

2/22/62

(507) 218-2141, jtvedt@ peoplesenergy.coop

DISTRICT 3:

Robert Hoefs

(507) 254-3787, rhoefs@ peoplesenergy.coop

DISTRICT 4:

Tracy Lauritzen,

Secretary/Treasurer (507) 261-8740, tlauritzen@ peoplesenergy.coop

DISTRICT 5:

Jerry Wooner,

Board Chair (507) 259-7217, jwooner@ peoplesenergy.coop

DISTRICT 6:

Art Friedrich

Vice Chair (507) 951-0590, afriedrich@ peoplesenergy.coop

DISTRICT 7: Jeff Orth

(507) 254-6358, jorth@ peoplesenergy.coop

Visit peoplesenergy.coop for a listing of the areas covered by each district.

Business Hours:

7:30 am - 4:00 pm, M-F

TAKING A LOOK BACK AT OUR COOPERATIVE HISTORY

MEMORANDUM

ALL COOPERATIVE PERSONNEL TO:

RAY E. KROFCHALK, GENERAL MANAGER FROM:

SUBJECT: FREE CHICK INSURANCE

As of this date, People's Cooperative Power Association is offering a new free protection plan for baby chicks. This Free Insurance is not for just any baby chicks -- it covers only baby chicks brooded electrically. Should the power be interrupted for any reason not the fault of the member, or the blowing of the member's own fusec, the full purchase price of any chicks lost will be refunded to the member. It covers up to 500 chicks for 10 weeks.

To be eligible for this chick insurance, the following rules must be observed:

- The member must send in to the cooperative office completed "Free Chick Protection" form at the time of purchase of chicks.
- 2. The member must take all reasonable precautions to prevent loss whenever possible.
- 3. The member must report promptly any interruptions of service to People's Cooperative Power Association.
- 4. The member must report all losses within 3 days after any service interruption.

WHEN YOU CLEAN OUT STORAGE, you happen upon the greatest bits of nostalgia. Does anyone remember the "Free Chick Insurance" from the early 1960s?



OPERATION ROUND UP®

July Grants

To be considered for fourth quarter grants in 2022, applications must be submitted no later than Sept. 20, 2022. Program guidelines and applications for donations are available at peoplesenergy.coop/operation-round-up or by calling the Cooperative at (800) 214-2694.

People's Energy Cooperative's Operation Round Up® Trust Board provided \$24,282 in grants the third quarter of 2022 to the following area organizations:

- \$2,500: Chatfield Elementary School - To purchase books for the Read and Succeed program.
- \$3,000: Stewartville Chamber of Commerce - To purchase supplies for the Chamber Extension lending program.
- \$1,500: Pine Island Area Home Services - To help with the installation of an electrical power assist entry door.
- \$1,000: Brighter Tomorrows in Rochester - To purchase supplies for Hero Packs, given to families who have a child fighting cancer or have lost a child to cancer.

- \$3,500: City of Eyota Parks and Recreation Department -In support of their community recreation expansion project.
- \$1,500: Friends of Whitewater State Park in Altura - To help in the development of an interpretive wildlife panel for the visitor center.
- \$1,600: Ability Building Community in Rochester - In support of recreational activities for individuals served by Ability Building Community.
- \$2,000: RCTC Learning is ForEver in Rochester - In support of two events celebrating 30 years of Learning is ForEver programming at RCTC.
- \$2,000: Kasson-Mantorville Community Education - To help purchase learning materials for Nature Connection: Taking Learning Outdoors.

- \$2.500: Miracle Field of Rochester, MN - To aid in the restoration of the playing field.
- \$2,000: Jeremiah Program of Rochester - To support yearround supplemental enrichment.
- \$1,182: St. Charles Public Schools – In support of Little Saints Family Fun Day.

Grant Funds are collected from members who have their electric bill rounded up to the next dollar. The funds are held separately from the PEC operating accounts and are administered through the Operation Round Up® Board of Trustees comprised of seven volunteer PEC members. Applications for funding are considered on a quarterly basis. Twenty-eight thousand six hundred fifty-seven.

2022 VEGETATION MANAGEMENT

CARR'S TREE SERVICE and NEW AGE TREE SERVICE continue to work with us to execute our vegetation management plan for 2022.

DURING THE MONTH OF SEPTEMBER, Carr's Tree Service will be working in Haverhill township. New Age Tree Service will be working during this time in portions of High Forest, Pleasant Grove, and Marion townships. All crews will be working to clear trees and other vegetation from power lines and equipment.





Our vegetation management policy is available on our website by visiting peoplesenergy. coop/vegetation-management. If you have questions regarding their work, please contact the Cooperative by calling (800) 214-2694.



OPERATION ROUND UP® SPOTLIGHT:

CONFIDENCE & PERSPECTIVE THROUGH MUSIC

In an effort to integrate the choral arts into the community, Sing Out Loud (SOL) held a free Park Singing outreach event this spring. People's Energy Cooperative's Operation Round Up program helped fund the event with a \$650 grant.

Approximately 100 people turned out for the Park Singing event held on April 23 at Life Lutheran Church in Rochester. The event, which was supposed to be held at Cooke Park, was moved indoors due to inclement weather.

"It was super successful!" reports Stephanie Nolting, executive director with Sing Out Loud MN. "Our singers led kids in singing, dancing, and coloring. They also taught them about different instruments and music genres."

Operation Round Up grant funds were used to advertise for the event, purchase music and materials for Park Singing, and buy egg shakers that kids were able to take home as a souvenir. The youth who attended were able to sing together, try different musical instruments, and hear performances by several choral groups.

Nolting says the coloring station was very popular with the younger kids, while some of the older kids enjoyed a dance station.

Sing Out Loud was founded in 2007 with the mission of creating an inviting and supportive community to share musical experience, build confidence, and gain perspective about the world through the gift of choral music. This mission is realized through an artistic program of concerts, school tours, visiting artists. and outreach programs.

"We are very thankful for everyone who made this grant possible. Nolting comments. "Our whole goal with this community music event is to make music accessible to everyone in the community - kids of all ages. That's possible because the event is free. It's so helpful to have this support so we can make these events happen without breaking the budget." - Stephanie Nolting, Executive Director with Sing Out Loud MN.









Security Camera Q&A

Do-It-Yourself vs. Professionally Installed

With so many options on the market, should you try to install cameras yourself or have them installed by a professional security company? Upfront, Do-It-Yourself systems may seem less expensive, but you should consider maintenance, troubleshooting, and privacy issues before making a purchase.

SOME THINGS TO CONSIDER:

Q. What happens to my personal information when I register into the app of my new system?

A. Many Do-It-Yourself (DIY) systems are designed to sell hardware. They are accessed and viewed through a mobile app. The personal information you enter may be sold to a 3rd party or different app. Often you have no control over what happens to your information.

Q. How secure or private are the cameras?

A. This can vary based on the cameras, the software behind the cameras, and your network security. Many high-end security dealers sell cameras that offer point-to-point, virtual private network (VPN) encryption. A VPN is like a virtual hardwire into your network. With encryption, it basically scrambles your IP address, making it almost impossible to hack into.

Also, earlier in 2022, new regulations were set in place by the federal government that require all camera systems in federal and state buildings to be NDAA compliant. This new legislation is called the National Defense Authorization Act (NDAA). This requires video manufacturers to make changes to their systems to ensure there is not a back door route into these cameras. This legislation is new, so there are still several systems being sold that are not yet NDAA compliant.

Q. What are the camera system's warranties?

A. Most DIY camera systems have no warranty since you install them yourself. However, most professional installation companies offer a 1-year warranty on the systems they sell and install.

Q. Why is there a monthly charge?

A. Some DIY camera systems do not offer video storage, so you can only view real-time video. Others have a local storage SD card for history, but nothing is stored to the cloud. Local storage is common, but SD cards do fill up and they are easily removable, so your camera's history can be lost or shared.

Professionally installed cameras may have a monthly fee for cloud storage or video clip history with a VPN, which is the most secure. Fees also support back-end software that integrates cameras to home security systems to ensure customer security and safety. Twenty-six thousand eight hundred fifty.

Q. Who do I call for service if I can't get my camera system to work?

A. With DIY camera systems, you must call the manufacturer, or you can troubleshoot online. However, you will be your own service person. Common reasons that your system may not work are often based on the infrastructure located at the home or business, so you receive very little guidance from manufacturers on self-installed systems.

With professionally installed systems, you can call the security dealer for troubleshooting or have a technician there in a few days to work out the issues.

AT HEARTLAND SECURITY, we pride ourselves on our service. We will conduct a free site visit to learn more about what you are trying to achieve with your camera installation, and we'll give you a no-obligation estimate. For a free security analysis, contact us at (888) 264-6380.



WHEN YOU NEED A CHARGE

IN 2020, PEC JOINED 31 OTHER ELECTRIC **COOPERATIVES IN THE UPPER MIDWEST** TO CREATE CHARGE EV, LLC.

One goal of this network is to help alleviate concerns over range anxiety. The network was also formed to encourage exploration of our local communities and other points of interest.

If you plan to travel to Wisconsin, Minnesota, Iowa, or Illinois this fall, we encourage you to check out www.charge.coop for locations of CHARGE EV stations.

People's Energy Cooperative's **INNOVATIVE ENERGY**

Part of our mission at People's Energy is to provide our members with innovative energy solutions. That includes renewable energy!

Whether you're considering installing your own solar array or interested in utility-scale renewable energy, residential homes and businesses can consider one of these renewable energy programs.



Helping EV Drivers Tackle Range Anxiety

WHERE CAN I CHARGE?

Visit www.CHARGE.coop for locations of our CHARGE EV stations



This program offers an alternative way for members to support renewable energy with an investment in utilityscale wind and solar installations

Solar\$ense

Residential members of People's Energy Cooperative can choose to receive an up-front rebate for installing a "properlysized" solar system.



To learn more about any of these programs, visit peoplesenergy. coop/renewable-energy.

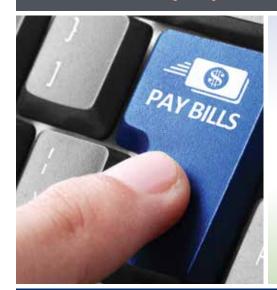
HomeServe

Home Repair Service Plans Available to People's Energy Cooperative members

Many homeowners aren't aware that exterior electrical lines and components on their property are their responsibility. If a breakdown in this line occurs, it is up to the member to find an electrician and pay the repair costs. HomeServe can help!



Visit: peoplesenergy.coop/homeserve-service-plan



The MyChoice Prepay Program

is a flexible payment option that allows you, as a People's Energy Cooperative member, to prepay on your electric account; eliminating set due dates, deposits, late fees and reconnect fees.



Call or email Member Services for more information.

(800) 214-2694 or memberservices@peoplesenergy.coop

CO-OP CONNECTIONS FINDING MEMBERS GREAT AREA DEALS! Co-op Connections Card From ice cream to fast food and oil changes to mall People's Energy Cooperative shopping, Co-op Connections has expanded its offerings to ensure you'll find something to help you save money, both locally and nationwide!

Download for free on Apple App and Google Play Stores!

PARTICIPATE PEC'S ENERG' MANAGEMEN PROGRAMS AND



Save money, while helping People's Energy Cooperative keep rates reasonable and stable, by enrolling in one of our energy management programs. These programs allow the Cooperative to manage and/or influence a member's use of electricity in order to reduce the demand put on the electric system during peak energy times. Members who choose to participate in one of the following energy management programs can benefit from a discounted rate or bill credit:

- ► Cycled Air Conditioning
 - Participants Receive: \$5 bill credit during the months of June, July, and August
- Off-Peak Electric Vehicle (EV) Charging
 - Basic Service Charge: \$5.50/month
 - Energy Charge: \$0.060/kWh (charging available from approximately 9:30pm to 1:30pm, M-F and all hours on weekends and holidavs)
- Electric Vehicle (EV) Charging Time-of-Use (TOU)
 - Basic Service Charge: \$5.50/month
 - Energy Charge: \$0.25/kWh (On-Peak 2pm to 9pm, M-F, excluding holidays); \$0.07/kWh (Off-Peak – 5am to 2pm, weekdays and all hours on weekends and holidays, excluding overnight); \$0.045/kWh (Overnight - 9pm to 5am, all days)

- ► Residential Time-of-Use (TOU)
 - Basic Service Charge: Varies \$30 -\$52 per month
 - Energy Charge: same as EV TOU
- Off-Peak Electric Space Heating and Water Heating
 - Basic Service Charge: \$5.50/month
 - Energy Charge: \$0.06/kWh
- Dual Fuel Space Heating
 - Basic Service Charge: \$5.50/month
 - Energy Charge: \$0.0711/kWh (Sept. – May); \$0.10/kWh (June – Aug.)

To learn more about any of these energy management programs, visit peoplesenergy.coop/energymanagement-programs. Sixteen thousand six hundred ninety-two.



SAVE-THE-DATE: National Voter Registration Day

Are you registered to vote? If not, we are hoping to make it easy for you to participate. On National Voter Registration Day, you can swing by the Cooperative's headquarters in Oronoco to get registered. Tuesday, Sept. 20, 9am to 12pm at PEC Headquarters in Oronoco.



As kids prepare to return to school this fall, and your family's schedule changes with the season, consider ways to maximize the energy used in your home. Prioritizing energy efficiency will help your family save both energy and money.



One of the first things you can do is make sure any devices you purchase carry the ENERGY STAR label. ENERGY STAR is the trusted. government-backed symbol for energy efficiency helping consumers save money and protect the environment through energy-efficient products and practices. The label makes it easy for consumers to identify and purchase energyefficient products.

As school starts and routines change around your home, your energy needs may also change. The **Energy Education Council suggests the following** tips to help you increase your energy efficiency:

- > SAVE MONEY BY ADJUSTING THE THERMOSTAT when you are away from home. If your home has a heat pump, the most efficient option is to keep it constantly set to a moderate temperature. For other types of home heating systems, you can save money by adjusting the temperature a few degrees when you are away from home.
- TIMING IS EVERYTHING WHEN IT COMES TO ENERGY. Electricity demand is typically at its highest in the afternoon and early evening. You can save money and ease stress on the electric grid by doing activities that require lots of energy in late evening or at night.
- TURN OFF OR UNPLUG electronics you are not using. Use power strips so that you can turn multiple electronics on and off at once.
- USE EFFICIENCY SETTINGS on televisions, computers, and other electronics.
- CONSIDER PLUGGING YOUR COMPUTER AND TELEVISION into smart power strips. Smart strips sense when a computer is in sleep mode and when a TV is turned off. The smart strip will turn off all related electronics – like cable boxes, video game consoles, and printers.
- CHANGE WATER HEATER SETTINGS. Much of the energy a water heater consumes goes to storing the water at the selected temperature. Save money by lowering the temperature to 120 degrees.

Electrical Safety Quiz

GRAB YOUR PENCILS & FIND OUT HOW MUCH YOU KNOW ABOUT ELECTRICAL SAFETY!

- 1. If you see a downed power line, broken pole, or damaged power equipment, you don't need to call the Cooperative.
 - A. True
 - B. False, please call the Cooperative so we can fix the damage.
- 2. If you are involved in a vehicle accident involving a power pole, line, or equipment, what should you do?
 - A. Stay in the vehicle until emergency assistance arrives. The vehicle and the ground around the accident may be energized.
 - **B.** Reverse the vehicle and drive away.
 - C. Get out of the vehicle and run as fast as you can away from the accident.
- **3.** If you are involved in a vehicle accident involving a power pole, line, or equipment, and the vehicle starts on fire, what should you do?
 - A. Stay in the vehicle until emergency assistance arrives.
 - B. Get out of the vehicle and run as fast as you can away from the accident.
 - C. Jump out of the vehicle, landing two feet together, and shuffle away. It is critical that you do not touch the vehicle and the ground at the same time.
- 4. If you have a tree growing too close to the power lines, it's the perfect place to build a treehouse.
 - A. True
 - B. False, trees growing too close to power lines pose many electrical hazards.

- **5.** When flying kites, remote-control devices, and drones, be aware of fill in the blank).
- 6. The best place for "home base" during a game of Tag are the big green boxes that sit in some front yards.
 - A. True
 - B. False, these boxes contain high voltage power equipment and can be unsafe if damaged.
- 7. When using a portable generator, remember to:
 - A. Refuel while it's running.
 - B. Inspect it before each use and make sure it is properly maintained.
 - C. Throw away the manufacturer's instructions, you don't need them anyway. Thirty-three thousand five hundred twenty-four.
- **8.** If your basement is flooded, remember:
 - A. You can always turn off electricity to your home, even if it means standing in water to do so.
 - B. Generators can be brought inside to power clean-up equipment.
 - C. Standing water can be energized; never enter a flooded room unless you know it is safe to do so.

ANSWERS: Time to check your score!

? = B''\ = B'' \ = 9 p = Overhead power lines., 1 = B" Z = V"3 = C" ¢ = B"



1775 Lake Shady Avenue South Oronoco, Minnesota 55960

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This institution is an equal opportunity provider and employer.



WHEN THE LIGHTS GO OUT, SO DO WE

Call even if you think your neighbors have reported the outage. Leave one light on so you know when power has been restored. Have an emergency kit prepared.

(507) 367-7000 or (800) 214-2694

SPOT YOUR NUMBER 53 (

Each month, we hide four account numbers (without the last two digits) within the text of the newsletter. If you find your number, contact the Cooperative by the end of the current month at (800) 214-2694 or memberservices@peoples energy.coop to receive a \$30 credit on your bill.

GOOD LUCK IN FINDING YOUR ACCOUNT NUMBER!

People's Energy Cooperative will be closed Monday, Sept. 5 for Labor Day. If you have a power outage or electrical emergency, please call (800) 214-2694 to report the problem.

PEC EDUCATION OUTREACH

Are you a teacher gearing up for the new school year? Do you coordinate activities for a youth group? Please keep us in mind when thinking about special guest opportunities.

Here at PEC, we are always happy to visit and talk about electricity – how it's generated, how it gets to our homes and businesses, what we can do to conserve, and how we can practice safety while using it. In understanding the resources around us, we hope today's students will help us solve the energy challenges of tomorrow. For information on how we can help, contact the Cooperative at (800) 214-2694 or memberrelations@peoplesenergy.coop.

ENERGY FORUMS

MARK YOUR CALENDARS AND JOIN US!

Energy issues have taken a front seat in recent years. There has been a lot to digest and we're here to help! Join us and your local candidates for the MN State Legislature for a conversation on energy issues. Please RSVP by emailing rsvp@peoplesenergycoop or calling (507) 367-7054.

- ORONOCO TUES., OCT. 11, 6:00 7:00 PM PEC Headquarters, Conference Center
- CHATFIELD THUR., OCT. 13, 12:00 1:00 PM Chatfield Center for the Arts
- PLAINVIEW MON. OCT. 17, 6:00 7:00 PM American Legion
- STEWARTVILLE TUES. OCT. 25, 6:00 7:00 PM Stewartville Civic Center