


Your New Billing Statement: Redesigned with You in Mind

Your People's Energy Cooperative billing statement has a new look! The new layout gives you an easy-to-read format making managing your account a breeze. Your account information is the same, and the rates for service are the same. We also have more room to share detailed messages with you, our member. Here's an overview of what you'll find on your new statement:



Member Name(s): JANE DOE
Bill Date: 09/16/2025
Account: 123456
Service Address: 123 ANYWHERE ST.

TOTAL AMOUNT DUE

\$67.58

DUE DATE
10/25/2025

Charge details found on the back.

Pay By Phone: 844-965-1335
Office Phone: 800-214-2694
Website: www.peoplesenergy.coop
Email: memberservices@peoplesenergy.coop

This winter, if you find yourself struggling to pay your electric bill, know there are resources available to help. Visit www.peoplesenergy.coop/energy-assistance to learn more about your options.

Service Address	Meter Number	Meter Rdg	Current Rdg Date	Meter Rdg	Previous Rdg Date	Days	Reading Type	Mult.	kWh Usage
123 ANYWHERE ST.	A72385	46252	09/15/2025	46056	09/01/2025	14	Actual	1	196

Billing Summary

Previous Balance \$118.26
 Payment Received 09/15/2025 -\$118.26
Balance Forward \$0.00
 Current Charges Due 10/25/2025 **\$67.58**
Total Balance Due \$67.58

Detail of Charges

Meter A27385
 Residential - Urban Basic Service Charge \$41.00
 Energy Charge 196 kWh @ \$0.107000 \$20.97
 Demand (information only) 6.8 KW
 Power Cost Adjustment 196 kWh @ \$0.004946 \$0.97
Total Electric Charges \$62.94
 Minnesota Sales Tax \$4.33
 Olmsted County Sales Tax \$0.31
Current Charges \$67.58

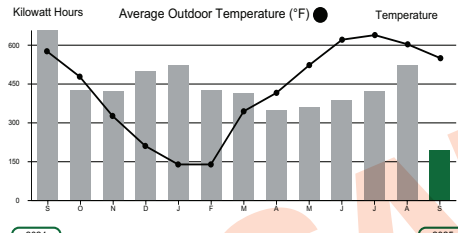
Your Energy Breakdown This Month

Total Use
14 days
196 kWh

Avg Daily Use
14 kWh

Avg Daily Cost
\$4.83

To access and manage your People's Energy Cooperative account go to Peoplesrec.smarthub.coop or scan this QR code with your smartphone or tablet.



IMPORTANT MEMBER INFORMATION

One advantage of being a People's Energy Cooperative member is that any revenues left over after expenses are returned to you as capital credits. Eligible members will see their capital credit return on this month's billing statement if the return is under \$300. If it is over \$300, a check will be issued. If you have any questions, please contact the office at (800) 214 - 2694.

Ways to Pay Your Bill

Auto Pay
Automatic withdrawal from checking or savings and credit/debit card.

By Phone
Call 844-965-1335

Online
Use our SmartHub app or www.peoplesenergy.coop

Pay in Person
Office hours M-F 7:30AM - 4:00PM
24 hr drop box available

Mail
Mail check or money order along with bottom portion of bill.

Payments must be RECEIVED in our Oronoco office by the due date each month to avoid a 5% late payment charge. Please contact the office if payment arrangements are needed.

UPGRADE UNLOCKED

smart hub

New Look. New Experience. Same Smarthub.

Manage your account like never before with the new, improved SmartHub web application. A simplified yet enhanced design is coming your way soon. This new version of SmartHub puts your usage and payment details front and center for fast, easy access and the simplified menu structure makes navigating the site a breeze. Keep an eye out for more details soon!

People's Energy Cooperative
WWW.PEOPLESENERGY.COOP

Please detach bottom portion and return with payment.



1775 Lake Shady Avenue South
Oronoco, MN 55960

Account Number	123456
Total Due Now	\$67.58
Total Due After 10/25/2025	\$70.96

People's Energy Cooperative
Remittance Center
PO Box 402333
Boone, IA 50940-2333

A - Our Contact Info: How to connect with us.

B - Billing Summary: Your account information and bill date.

C - Total Due: The total you owe and the due date. If you are enrolled in Auto-Pay, you'll also see the payment date.

D - Energy Use Graph: Your total monthly energy usage for the past 13 months, along with the average temperature per month. The bubbles beside the graph provide other usage details.

E - Message Center: Important messages about your account, and updates on other items of interest to cooperative members.

F - Payment Stub: If you're paying by check or money order, please return this stub with your payment to ensure the payment is properly credited to your account.

G - Billing Summary: Your previous balance, past payments, current charges, and total charges due.

H - Electric Billing Details: The table at the top of the section shows service information. This is followed by a breakdown of your monthly charges.

I - Ways To Pay Your Bill: Lists the various ways you can pay your People's Energy Cooperative electric bill.

J - Bill Insert: Important information from the Cooperative.



People's Energy Cooperative

For questions about your bill, please call | (800) 214-2694 or email memberservices@peoplesenergy.coop.