How to sign up for auto-pay online through SmartHub

You can get to the SmartHub login page either by going to People's Energy Cooperative's website and following the links (steps 1-5 below) or you can go directly to the SmartHub login at https://peoplesrec.smarthub.coop/Login.html#login .

1. Go to People's Energy Cooperative's website at https://peoplesenergy.coop/
2. Log into your SmartHub account at the top of the page. Don't have one? Click on the New User link and complete the sign-up process.

*** Note: If you need to create an account for the first time, you will need your account number. Here is an example of the new user registration page.*

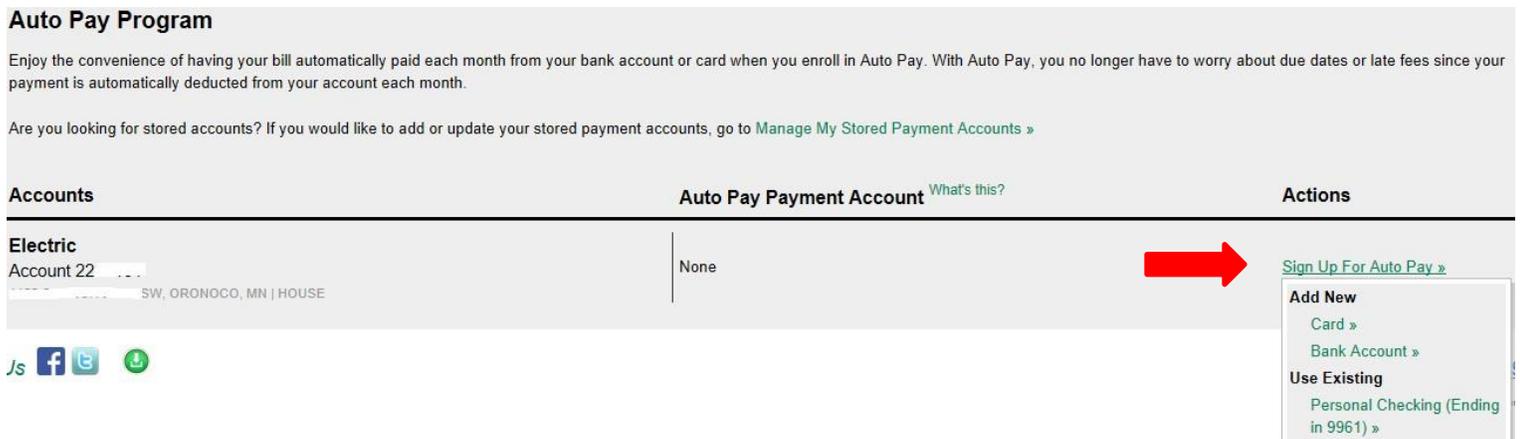3. In the 'Billing and Payments' dropdown, choose Auto Pay Program.

4. Click on 'Sign up for auto-pay' and choose type of payment method you wish to use.

5. A fillable form will pop up to enter your credit card or banking information. Complete in full, read the authorization terms and submit the form, by clicking on continue.

If you have any questions, please contact the Cooperative at 800-214-2694.

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Additional Option:

Managing Notifications:

In addition to managing auto-pay, you can also setup your account so that you can receive notifications (via email or text) when your bill is available, a payment has been processed through auto-pay, etc.

1. From the SmartHub home page click on the 'Notifications' tab and choose 'manage notifications' in the dropdown. You will need to make sure your contact information is up to date in the 'manage contacts' dropdown.

Click on the billing dropdown to see the options you can choose.
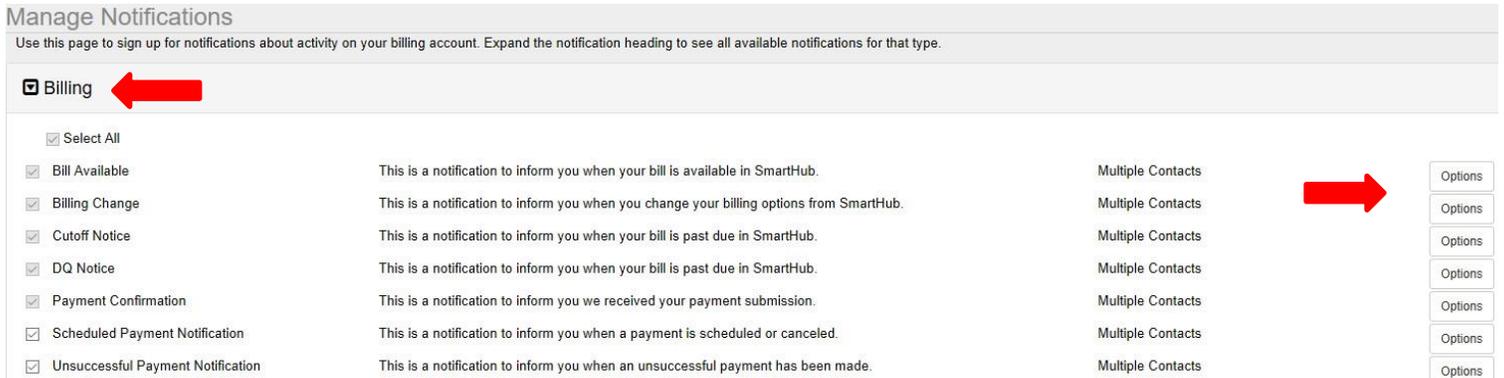
2. Click on options to setup how you want to receive the notifications.